

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION
FORMAL COMPLAINT
Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

For Commission Use Only:

Case: 07-0437

ORIGINAL

Regarding a complaint by (Person making the complaint): Teri Webb
Against (Utility name): Peoples Energy - Peoples Gas & coke company
As to (Reason for complaint) Inflated Gas Prices - over charge -
Every Bill was an estimated Bill - no one
have come to my home to read meter
in Chicago Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 8221 S. Perry - Peoples Gas & coke company
The service address that I am complaining about is Peoples Energy 130 E Randolph - 17th Floor
Chicago, Illinois
My home telephone is (773) 824-9083

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (773) 824-9083

(Full name of utility company) Peoples Energy / Peoples Gas (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act. People Gas and coke company

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

83 Ill. Adm. Code Part 201 and Sec 16-101, 1?
Sec 206.150 & 206.170 - RID

2007 AUG - 9 1 P 1:32
CHIEF CLERK'S OFFICE
CONSUMER SERVICES DIVISION

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

☒ Yes ☐ No

Has your complaint filed with that office been closed?

☒ Yes ☒ No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

- ① I live in a single family home by myself. Do not cook. Stove is turn off and only use heat at night.
- ② I do not cook! Peoples gas turn my stove off because of a Gas leak about a year ago. Have not been use since.
- ③ Have not had a meter reading since I moved here in almost a year. Turn heat off in morning while at work.
- ④ Every Bill I have received has been estimated Bill - and it is stated on bill.

Please clearly state what you want the Commission to do in this case:

TO look into possible gas fraud - inflated prices I want to be treated fairly and receive an adjustment on my bill.

Date: 07-23-07
(Month, day, year)

Complainant's Signature Teri Webb

If an attorney will represent you, please give the attorney's name, address, and telephone number.

no attorney

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

VERIFICATION

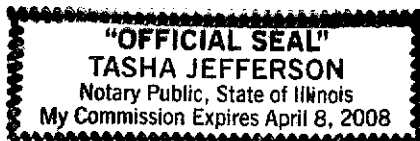
A notary public must witness the completion of this part of the form.

I, Teri Webb, first being duly sworn, say that I have read the above petition and know what it says.
The contents of this petition are true to the best of my knowledge.

(Signature) Teri Webb

Subscribed and sworn/affirmed to before me on (month, day, year) 8-04-07

Josh Giff
Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.